

## From Dynamics SL to Business Central: A Public Pension System's Modernization Journey

### About the Customer

Ventura County Employee's Retirement Association (VCERA) is a long-standing, multibillion-dollar public pension system.

### The Challenge

VCERA's end-of-life Dynamics SL platform was no longer supported by Microsoft, creating the need for a modern, stable financial system.

VCERA also wanted to replace manual external processes with in-system workflows and gain real-time transaction and reporting capabilities for stronger financial oversight.

### Our Approach

OnActuate led VCERA's migration from its on-premises Dynamics SL system to Dynamics 365 Business Central in 6 months, creating a modern financial platform with greater automation, visibility, and control.

VCERA also selected OnActuate for Managed Support Services to ensure continued system performance and support.

### The Impact

- Streamlined workflows and reduced manual processing
- Brought approvals and other external processes into the system
- Enabled real-time transactions and reporting
- Improved data accuracy and access to information
- Established a scalable foundation for AI and future automation

### Why OnActuate

- Global public sector expertise and ERP rollout success
- Proven Microsoft Dynamics 365 and Dayforce partner
- People-first, process-driven approach focused on user adoption
- Long-term partnership with scalable, AI-powered solutions

*"We completed our project on time, within budget, and within scope – all the good things you want from a project."*

- Leah Oliver, CTO, VCERA